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# Crystallized Intelligence: an asset for health

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## The Challenge of cold homes

- Since the Millennium Year the UK Government has promoted warm living conditions by improving the material assets of a million vulnerable households
- The Winter Fuel Allowance for older people and the Social Tariff of Energy Companies have enhanced their financial assets
- The Warm Front Scheme has improved the energy efficiency their homes – enhancing a physical asset

### Personal Assets for Warmth

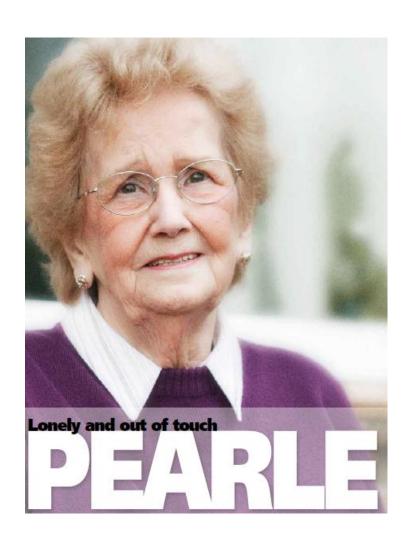
- However two qualitative studies by Sheffield Hallam University reveal that personal assets are a vital complement to material assets in ensuring that older people especially live warm and comfortable lives
- Key personal assets are resilience, crystallized intelligence and social connections

### The two studies

- Keeping Warm in Later Life Project (KWILLT)
   aimed to (i) examine the knowledge, beliefs
   and values of 50 older people regarding
   keeping warm at home, and (ii) to identify
   barriers to keeping warm.
- The Warm Front Study (WF) examined why 80 occupants lived in cold conditions even after their homes were made more energy efficient

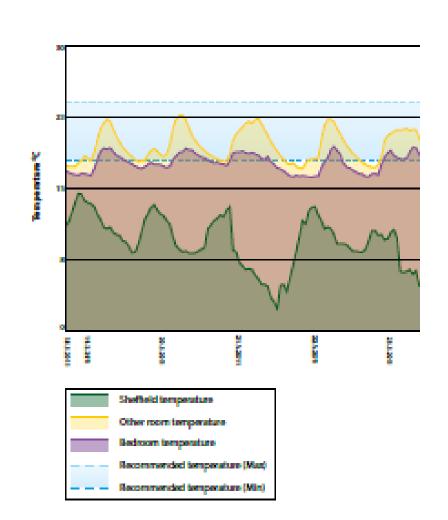
### Conundrum

- KWILLT identified 6 types of older people by personal and material circumstances
- Today we focus on 75 year old Pearle as exemplifying a conundrum
- She lives in an energy efficient home with Central Heating and has sufficient income to pay heating bills
- Yet her home is cold



## Pearle's Day

- The chart shows bedroom and living room temperatures dipping below the 18C threshold
- Pearle does not 'prefer' cold conditions
- She huddles around a gas fire in the living room
- Reluctant to visit her cold kitchen and bathroom



# Why? Erosion of crystallized Intelligence

- Our studies point to the erosion of her personal assets
- She is an intelligent woman yet her crystallized intelligence accumulated over a lifetime has been undermined
- It is difficult to use the new technologies which control the Central Heating System
- Privatisation has eroded her trust in fuel suppliers and is a barrier to her accessing the social tariff

## Why? Erosion of Social Assets

- Pearle lost her husband and has become isolated. Her children and grandchildren live nearby but do not visit often.
- Her pride and 'brave face' and 'not wanting to make a fuss' means a denial of their potential help in overcoming barriers to using CH controls and resolving issues with energy suppliers

- "The only thing I've got is the gas fire and I'm frightened to death to put it on because of the price, because I think "God I'm not going to be able to afford it", you know what I mean".
- "I leave this [pilot light] on all night only on a glimmer because sometimes I can't bend down to switch it on so I leave it on. you see I'm frightened of it [falling].... I can't kneel because with this knee and that's why I leave it on the pilot light".
- "I like to keep my business private"

## KWILLT Findings: Assets and Liabilities

Situation or context factors	Attitudinal factors	Barriers
<ul> <li>Money</li> <li>Age</li> <li>Social connections</li> <li>Housing type and tenure</li> <li>Health</li> </ul>	<ul> <li>Making ends meet <ul> <li>Thrift</li> <li>Competing priorities</li> <li>Pride</li> <li>Struggling</li> </ul> </li> <li>I can manage <ul> <li>Thrift</li> <li>Hardiness</li> <li>Stoicism</li> </ul> </li> <li>Its my business <ul> <li>Mistrust</li> <li>Pride</li> <li>Privacy</li> </ul> </li> <li>I'm frightened <ul> <li>Privacy</li> <li>Personal</li> <li>safety/vulnerability</li> </ul> </li> <li>I'll stay as I am <ul> <li>Struggle with change</li> <li>Like routine</li> <li>Fear</li> <li>Trust</li> </ul> </li> </ul>	<ul> <li>Awareness <ul> <li>Knowledge</li> <li>Information</li> <li>Experience</li> </ul> </li> <li>Technology <ul> <li>Heating</li> <li>Information</li> <li>Banking</li> </ul> </li> <li>Disjointed systems <ul> <li>Fragmentation or services</li> <li>Local differences</li> <li>Lack of referral systems</li> </ul> </li> <li>Visibility <ul> <li>Fuel</li> <li>Money</li> <li>Information</li> <li>Older people</li> </ul> </li> </ul>

#### The Green Deal?

- The "Green Deal" is a new Government Policy which allows consumers to pay for energy efficiency measures through a loan which they back through their energy bills.
- Factors preventing Pearle from taking up the Green Deal:
  - Loan debt averse
  - Home ownership pride, inheritance
  - Vulnerability and fear of illness
  - Fear of change
  - Mistrust of energy companies
  - Technology fear and understanding of new technology
  - Intrusion and privacy assessment of house and finances
  - Accredited installer not who they are used to.

## Key Messages

- Fuel Poverty and cold living conditions for many older people remain a stain on our society
- Increasing their material assets affordable warmth and energy efficiency homes –should remain a key component of government policy
- Our evidence highlights the great importance of personal, less tangible assets for ensuring older people live in warm and comfortable homes.

### KWILLT & WF references.

- For full information about KWILLT and associated presentations and articles do access the website
- www.kwillt.org
- Warm Front:
- GILBERTSON, J., STEVENS, M., STIELL, B. and THOROGOOD, N. (2006). Home is where the hearth is: grant recipients' views of England's home energy efficiency scheme (Warm Front). Social science and medicine, **63** (4), 946-956.



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